

## Frequently Asked Questions

### *What time can I arrive?*

Arrival time is between 3:30pm and 6pm. If we are able to offer an earlier arrival time, we will note this on your final confirmation. To ensure that each cottage is thoroughly cleaned and prepared to the standards that you would expect, we ask that you do not arrive earlier than this time. If you are going to arrive after 6pm, please call us to make appropriate arrangements to pick up the keys to your cottage.

### *What time do I have to leave?*

The latest time of departure is 10am.

### *Are your cottages non-smoking?*

Yes, all our cottages are non-smoking although you may smoke outside the cottages. We ask guests to respect this policy and please note that we reserve the right to charge for a commercial clean if this rule is broken.

### *Can I bring my pet?*

We welcome well-behaved dogs (but no other pets) in all cottages except Little Shippen by prior arrangement only and subject to our 'doggy rules' (see terms and conditions). There is a limit of one dog in Huel and two in Farm, Barn and Shippen. We ask you to read our terms and conditions relating to dogs and ensure that you can comply with them before you make a booking for your dog.

### *What facilities are there in Herodsfoot?*

Although not isolated, we are in a very quiet rural area. Herodsfoot is a peaceful hamlet with no shops or pub - just a church, post box and phone box. There are small shops, post office and pubs within two miles and a large supermarket in Liskeard (5 miles).

### *Is there anything else I should know?*

**Roads** - access into Herodsfoot is by narrow lanes.

**Mobile phones** - there is no service in our valley. Please note that we have a payphone on site but it does not accept incoming calls.

### *Are your cottages suitable for disabled visitors?*

Please call us to discuss any special requirements; we will do all we can to accommodate your needs. Please note that these are old, stone cottages which unfortunately are not suitable for wheelchair users.

Shippen and Little Shippen cottages have a bedroom, bathroom, toilet and kitchen on the ground floor with only two steps, making them suitable for people with limited mobility. Unfortunately Barn is not suitable for those with mobility problems as it is accessed via a flight of steps.

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## Some Recent Guest Comments

**Heaven on earth. What an idyllic, get-away-from-it-all place!**

*A fantastic stay - the cottage was perfect, everything taken care of and very homely. The grounds are superb and all your help and information greatly appreciated.*

*A little paradise. A very clean and comfortable cottage - you have thought of everything. Thanks to both of you.*

*Farm Cottage was lovely; full of character and very comfortable. The peace and quiet, the smell of the trees and the dragonflies by the pond are all things we will remember.*

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***Our aim is to do everything we can to make sure that you have a wonderful holiday.***

Leigh Mills  
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more about Tresarran Cottages at [www.tresarran.co.uk](http://www.tresarran.co.uk)  
more about Herodsfoot at [www.herodsfoot.org.uk](http://www.herodsfoot.org.uk)

***Please call us if you have any questions or a special requirement.***

## General Information and Additional Facilities



### Little Shippen Studio

Ideal for couples who want all the flexibility of a cottage holiday at a reasonable price, this is a small but very comfortable studio. A single storey apartment alongside Shippen, it comprises an open plan bedroom, dining area and kitchen with a separate shower / WC. The kitchen area is equipped with a fridge, microwave and small oven/hob unit. French windows open directly onto the gardens and a small patio at the rear overlooks the stream. Please note that Little Shippen does not have a sofa.



Little Shippen bed



Little Shippen kitchen area

## Close by....



Polperro

## ....something for everyone



The Cheesewring

## Accommodation for 6 people

Taking Shippen and Little Shippen together provides ideal accommodation for a larger family group. See our tariff sheet for special deals.

## Winter Breaks

All our cottages are cosy and warm, with electric blankets and additional electric radiators provided for your comfort. The cost of night storage heating is included in the winter hire charge.

Tresarran is in a beautiful, sheltered valley, and the Cornish climate is renowned for its kindness - perfect for an off-season break.

Our Off Peak Special tariff starts from only £200 per week for any cottage based on two people sharing - additional adults are £30 and additional children £15 per week. Little Shippen is from only £140 per week.

Short Breaks are available from October to April, subject to availability - see our web site, call or e-mail for further details and availability.

## What's New at Tresarran

Barn Cottage now has central heating. The Barn Tariff is inclusive of heating from the third week of Sep until the first week of June during standard hours\*. Through the summer from first week of Jun up to the third week of Sep it is available on request at £25 per week.

\*Standard heating hours: 0650-0930, 1220-1320, 1620-2215 hrs.

Additional heating: available between 0930-1220, 1320-1620, 1015-0020 £30 per week/ pro rata.

### Fun

- ⇒ Lux Park Leisure Centre, Liskeard - swimming pool, flumes
- ⇒ Porfell Animal Land
- ⇒ The Monkey Sanctuary, Looe
- ⇒ National Marine Aquarium, Plymouth

### Fishing

- ⇒ Sea Fishing from Polperro, Fowey and Looe (including shark fishing).
- ⇒ Salmon, sea trout and brown trout by permit from the East and West Looe rivers.
- ⇒ Siblyback, Colliford and Bake Lakes.

### Riding

- ⇒ TM International School of Horsemanship, Henwood – direct access to Bodmin Moor
- ⇒ St Veep Riding Stables, including “Saddle Addicts” – special all-day sessions for children

### Watersports

- ⇒ Siblyback Lake - watersports centre - wind-surfing, sailing, canoeing, rowing boats for hire.
- ⇒ Colliford Lake - Picnics, lakeside walks, large Nature Reserve
- ⇒ Looe Divers – scuba diving and snorkelling

### Walking - From Tresarran

- ⇒ There are some lovely walks straight from your door at Tresarran, including a six mile walk down the West Looe river into Looe.
- ⇒ We've written up directions for our favourite walks and there are copies in all the cottages.

### Gardens & Houses

- ⇒ The Eden Project
- ⇒ Lost Gardens of Heligan
- ⇒ Antony (NT)
- ⇒ Lanhydrock (NT)
- ⇒ Cotehele (NT)
- ⇒ Headland, Polruan
- ⇒ Pencarrow House

### Golf Courses

- ⇒ Looe Golf Club – designed by Harry Vardon - beautiful views
- ⇒ St Mellion - the Nicklaus Championship and Old courses

### More Ideas

- ⇒ Why not visit our website at [www.tresarran.co.uk](http://www.tresarran.co.uk) for more information about what's on, where to go and what to do.